



Case Study #1—"Just the right medicine"



medicines
evaluation unit

David Rogers, Financial Director, The MEU explains...

"The Medicines Evaluation Unit is based at Wythenshawe Hospital and performs clinical trials on patients with respiratory diseases. Amita were invited to advise on the most cost effective way of migrating our 25-user network from the then current NT 4 platform to Small Business Server 2003.

After several meetings and discussions with the Amita staff a procurement programme was established and a project timetable drawn up.

The new fileserver and workstations were supplied by Dell through Amita that allowed Amita to install all the relevant software and perform product testing on their own site. The installation had its complications due to several workstations remaining on the NT4 platform where as others were upgraded to XP. Amita offered all the necessary support during this time resolving problems as they arose and seem to have a 24/7-support philosophy.

As a result of this upgrade of server and software, we now have trouble free VPN access from any of our chosen locations, accessing the network files and e-mails as required. This VPN access also allows Amita to monitor our fileserver remotely and take remedial action from their office, often identifying problems and solving them before they become an issue in the workplace.

I.T. never stands still and we are now working with Amita on our next phase, upgrading our database from SQL 7 to SQL 2000 and I am sure with Amita's professionalism and expertise it will happen both on time and on budget."



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About Amita

- Describe Amita in one sentence.

An IT Department in a box.

- And a paragraph?

All the skills of a corporate IT department from support through development, discounted hardware and software, advice, backup, business continuity options and web hosting with all our skills and services at the same flat rate. Flexible payment plans ease the burden and enable easy financial planning with credit options available. We only provide what we can support and in most cases use the technology ourselves.

- What size are your clients?

From more than one PC to around a hundred with multiple servers. Our typical client probably has 25 users. All clients have access to the same breadth of skills at the same rates. We do not charge different rates for different services. All skills are available at the same rate and that is a core part of Amita's offering.

- How long has Amita been established?

The company was founded in 2003 and has decades of experience as it's staff have worked in every aspect of the industry from manufacture, IT departments, previous support companies and as end users so we have an understanding of the industry from every facet.

